



Case Study

Gypsy and Traveller Floating Support Service working in Newark and Sherwood

New Steps! In the Gypsy Community on Tolney Lane, Newark

Following completion of a *First Contact form for an 85 year old lady, a referral was made at the end of September to Occupational Therapy, part of NCC Adult Social Care and Health. An assessment took place and within six weeks Mrs F took delivery of some sturdy non slip steps complete with rails to assist her to access her trailer. She was overjoyed with them, as she had already had one fall last year using her old steps. She sent a letter of thanks to the OT Department.

This outcome has been achieved by first building up trust through regular support visits from the Floating Support Service. Once Mrs F had been helped to access this service and appreciate the benefits, any future referrals will be easily considered. The steps have enabled Mrs F to remain living safely and independently in the way that she chooses and improves her quality of life in her rural setting.

** The First Contact Signposting Scheme works with different agencies e.g. fire service, health, crime reduction, energy advice etc. to help over 60's receive vital services to stay safe and independent in their own home.*

For further information about the services provided by the Gypsy and Traveller Floating Support Service, please contact Annette Warren
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The Gypsy and Traveller Floating Support Service
is part of Rural Community Action
Nottinghamshire.